



TRANSFORMING BUSINESS PROCESSES WITH EVERYTHING YOU NEED FROM A CONTENT MANAGEMENT SYSTEM

# COMMON PROBLEMS FOR ORGANISATIONS:

## THESIS CAN:

Staff losing up to 80% of time on tasks which can be automated	Automate workflows to expedite processes and reduce wasted admin time
Paper-based systems which cause bottlenecks and project delays	Digitise documents to improve operational efficiencies
68% of paper is wasted, costing £68.00 per office worker per year	Reduce paper wastage by digitising the workflow process. Identify bottlenecks and identify resource shortages quickly
Meetings account for 60% of office time, often with no set agenda or objective	Help you manage meetings more efficiently by agreeing agendas in advance and task assignment
Difficult to manage documents as stored across disparate systems with lack of overall visibility	Facilitate easy access to documents regardless of geographical location with a central, web-based repository of critical business information

\*Statistics provided by ORS Group

Digitising business processes through configurable smart business process automation THESIS IS USED BY OVER 400 CLIENTS WORLDWIDE INCLUDING:



## CASE STUDY

TAB Bank has been providing business finance solutions to clients across America since 1998.

The business needed a system which could help improve document management and streamline workflows. Previously, different departments were using disparate file storage systems, so although files were stored safely and compliantly, there could be project delays in sharing information.

#### TAB Bank wanted to:

- Centralise storage to make it easier for staff to access necessary documents
- Free up man hours by reducing wasted admin time

#### Results:

- Dispute tracking workflow has been automated to reduce unproductive time and room for human error
- "The biggest benefit has been in reducing touch points where there is potential for human error" Angela Hunter, TAB Bank
- Tracking tasks and follow-up actions has saved 12 hours per week in admin time