

HARNESSING THE RIGHT TECHNOLOGY CAN MINIMISE BUSINESS DISRUPTION DURING COVID-19 LOCKDOWN

THE UK HAS BEEN IN LOCKDOWN AS A RESULT OF COVID-19 FOR OVER A WEEK NOW, MEANING THAT ANY BUSINESS THAT CAN ALLOW STAFF TO WORK FROM HOME SHOULD ALREADY BE DOING SO.

The UK is not alone in this with countries across the globe implementing various degrees of lockdown.

Evidence shows that a third of workers are used to working from home one day a week. However, this means that they are still predominantly office-based and therefore, businesses remain geared towards an office-based culture with some remote working flexibility built into that.

Businesses have had to adapt very quickly to complete remote working in order to minimise business disruption. Some argue that Covid-19 could result in a complete shift in attitudes and patterns of working, with companies forced to embrace remote working as employees don't want to return to the office full-time (or even four days a week). With this in mind, it is paramount that businesses embrace the technologies available to ensure seamless remote working.

There has been significant focus on IM services and video-conferencing, with platforms such as Slack and Zoom offering free licences over this period.

However, it is not just keeping employees connected that can cause issues. Many organisations that are not used to home working have had to facilitate access to data and documents overnight; many have data stored on local drives or platforms accessed via company VPNs which don't have the capacity to manage the entire workforce logging in from home.



With most companies using a variety of platforms across different departments, employees may not even know where to access relevant information and documents as there may be no real overview or central management of data.

It can also be difficult to work collaboratively on projects and manage version-control.

Outdated technology causes issues for line managers as well; often managers will have a lack of oversight if staff are all working remotely. It can be difficult to manage workloads and ensure standards are maintained and teams are working efficiently without daily check-ins to discuss.

Organisations are turning to ECM platforms such as THESIS to help. An enterprise content management system, THESIS, can help businesses to quickly overcome the issues outlined above.

THESIS can be implemented and up and running within a few days to help businesses make a quick and smooth transition to full operational efficiency whilst working remotely.

TO SUPPORT BUSINESSES WHICH ARE SUFFERING FROM COVID-19 DISRUPTION, WE ARE OFFERING FREE INSTALLATION AND DEFERRED PAYMENT TO GET YOU THROUGH THIS DIFFICULT PERIOD.

BUSINESSES CAN USE THESIS TO:

- Store all information in a central repository with full text-search to eliminate the problem of staff not knowing where to go to access certain documents and information
- Bring all critical information into a single window, linking up various tech platforms in place through API integrations
- Allow users to assign tasks and documents to individual users or groups of users to effectively manage workflow processes and the lifecycle of a document
- Use task management to identify bottlenecks without needing to be in the same location
- Use dashboards to increase visibility and make it easier for managers to proactively manage staff
- Benefit from a traceable audit log of any amendments made to easily adhere to compliance and regulation



* smallbusiness.co.uk/third-brits-work-home-2539276/

** www.theguardian.com/technology/2020/mar/13/covid-19-could-cause-permanent-shift-towards-home-working

To find out more or schedule a demo with one of our system experts, contact us